



Units 8A, 9A-D, Ellough Industrial Estate, Beccles, Suffolk NR34 7TD

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Customer Satisfaction Survey

Company Name

Survey completed by

Date

Please complete the form below and return by e-mail to either Shannon@goldwingcable.com or Sales@goldwingcable.com

Thank you.

How do you rate Goldwing Cable's service in the following areas?

| | 10 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
|----------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Overall Performance | <input type="checkbox"/> |
| Value for money | <input type="checkbox"/> |
| Quality | <input type="checkbox"/> |
| Delivery | <input type="checkbox"/> |
| Response by contact person | <input type="checkbox"/> |

Scoring Key : 1 = Very Poor - 10 = Excellent

Any other comments? (How we can improve our service to you?)

We apologise for taking your time but we need to ensure that we can raise our awareness of our customers' perception of the service we supply.

We will be using your response to improve our Management System and ultimately our service to you.

Thank you for your feedback and continued support.